



Members, Non-Members & Guests are Invited to our Fall Forum:

## Learning to Lead: The Building Blocks of Leadership

**Thursday, September 15, 2016**

Doubletree by Hilton

6200 Quarry Lane

Independence, Ohio 44131

216.447.1300

Registration: 5:30-6:00pm

Light Supper: 6:00 pm

Program Begins: 6:30pm

Questions & Answers: 7:30pm

The ability to lead or guide has been studied and researched throughout history. While much has been written about the style, characteristics and practical skills associated with leadership, there are specific steps or strategies associated with effective leaders.

Please join us as our guest speaker, Lisa Thomas, PhD, Director, Center for Experiential Learning, Levin College of Urban Affairs, Cleveland State University discusses the building blocks that, when grouped together, provide a strong foundation for successful leadership.

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Please Make Reservations No Later Than Tuesday, September 12, 2016 to:

Liz Westbrooks by e-mail: [nocca@noccassoc.org](mailto:nocca@noccassoc.org) or by phone: 717.982.7264  
(when making reservation, please be sure to leave your name and city)  
**NOCCA members attend FREE! There is a \$10.00 cost for non-members.**

**Please join NOCCA for our Fall Forum...**

## **“Learning to Lead: The Building Blocks of Leadership”**

### **GUEST SPEAKER**

Lisa Thomas, PhD

Director, Center for Experiential Learning, Levin College of Urban Affairs,  
Cleveland State University



Lisa Thomas, Ph.D. is a change agent who has also served as the Director of the Department of Public Safety and Service for the City of North Olmsted; Building Commissioner for the City of Cleveland and Assistant Safety Director for the City of Lakewood; and Director of the Cleveland Health Care for the Homeless, now called Care Alliance. She also has marketing and sales experience in the private sector. Dr. Thomas is studying for her black belt in Lean Six Sigma.

### **BENEFITS OF NOCCA MEMBERSHIP**

- ✓ **Enhance professional growth, skill and effectiveness**
- ✓ **Increased opportunity to network, exchange ideas and information**
- ✓ **Facilitate communication among communities**
- ✓ **Forums designed to develop solutions and best practices to address common problems and regional concerns**

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